

ECOMATIC WARRANTY STATION – WESTERN REGION

882 Patriot Drive, Suite E - Moorpark, CA 93021

Phone: 877.885.0585 - Fax: 805.517.1579 - Email: ecomatic@clearfloppools.com

Fax completed form to 805.517.1579 or email to ecomatic@clearfloppools.com

Date Submitted:	Ecomatic Product:
Reason for the contact: (<i>check one</i>) <input type="checkbox"/> Warranty <input type="checkbox"/> Technical Support <input type="checkbox"/> Other	
Contacted by: (<i>check one</i>) <input type="checkbox"/> Owner/Purchaser <input type="checkbox"/> Seller <input type="checkbox"/> Distributor <input type="checkbox"/> Pool tech <input type="checkbox"/> Other	
First and Last Name:	
Name of Business:	
Street Address/City/State/Zip:	
Contact Number:	
Email Address:	
Please explain your problem in the space below:	

PRODUCT INFORMATION

Ecomatic Product:	Place of Purchase:
Model #:	Address:
Serial #:	Phone:
Date of Purchase:	Email:

ECOMATIC WARRANTY STATEMENT

The Ecomatic product is warranted that if any component, other than fuses, proves to be defective within a period of 36 months from the date of purchase, that the defect will be repaired or the product will be replaced free of charge.

During the Warranty period any defective product shall be repaired or replaced by an authorized warranty station or returned by the customer to its place of purchase, accompanied by proof of date of purchase. Product will either be repaired or replaced and returned freight prepaid.

*There is no responsibility other than the repair or replacement of defective products and **this Warranty specifically excludes product failure due to accidental damage, abuse, misuse, negligence, damage due to non-compliance with Installation or Operating Instructions or unauthorized alterations or modifications to the product.** No responsibility or liability accepted for any extended warranties or variations to this warranty offered by re-sellers.*

THE FOLLOWING MUST BE PROVIDED TO DETERMINE WARRANTY PERIOD:

1. Completed Questionnaire	
2. Proof of purchase receipt showing the serial number	
3. Photo taken of the product showing the serial number	

THE ECOMATIC TECHNICIAN MAY REQUEST TO INSPECT THE PRODUCT

After the warranty period is established, the technician will inspect the product to assess responsibility and determine repair or replacement. The Ecomatic product **MUST** be shipped to the warranty station at the **owner's expense**.

Failure to complete the warranty requirements will cause delay in processing your claim.